



## MORE Renewables

### Directors' Report for AGM

29 March 2023

#### Performance

Our systems at Forge Bank, Halton and at Lancaster Boys and Girls Club produced 91,906 kWh of electricity and 671 kWh of heat in 2022, 15% above our predictions. As in previous years the arrays at Lancaster Cohousing continue to produce more than they were predicted to produce when installed. Our income was 21% more than expected because inflation, to which our income is linked, was 7.5% last April, when the feed in tariff and the rates that we charge for electricity go up. This high inflation has more than made up for the years when inflation was lower than our assumption of 2.5%. So, for example, for our first systems at Lancaster Cohousing (LCH1, installed in 2012), we predicted that the feed in tariff rate would be 19.46 p/kWh by the end of 2022, whereas in reality it was 20.16 p/kWh.

#### *Performance of MORE Renewables systems in 2022*

System	predicted for year kWh	Actual kWh	kWh/kWp	Difference %	predicted £	actual £	Difference %
LCH1	37659	46389	933	23%	11761	14883	27%
LCH2	32338	37257	949	15%	6153	7217	17%
B&G Club PV	8463	8260	826	-2%	1949	2150	10%
B&G Club ST	1837	671		-63%	286	109	-62%
	80,297	92,577		15%	20,148	24,359	21%

The combination of higher than expected income and lower than predicted expenditure (particularly on administration) means that we now had an accumulated surplus – something that we did not think would happen until about 2030.

#### Community benefit payment

In 2022 Green Rose have spent the rest of the £1900 that we gave them in 2021 on their advice service, 'Ask Rose'. Our funding has enabled them to staff 'pop-up' shops in Lancaster and Morecambe, offering energy advice. Their report follows on the next page.

Anne Chapman

March 2023

# Project Report 2022

## Ask Rose



**Summary of the Service:** The Ask Rose Service offer free, impartial advice by phone (0800 702 2528) and email ([askrose@greenrose.org.uk](mailto:askrose@greenrose.org.uk)) on matters related to domestic energy efficiency. This includes information on the Home Upgrade Grant, the Boiler Upgrade Scheme and other grants that are available to owner-occupiers and landlords in Lancashire.

The service collects contact details for qualified local surveyors and contractors and can make customers aware of some of the opportunities and issues with retrofitting their homes to be greener and cheaper to run.

**Eligibility:** there are no eligibility requirements for the Ask Rose service, but some of the grants and schemes we refer households to have eligibility criteria based on income and property type.

**Funding:** The service has been wholly funded since 2020 via a grant from MORE Renewables Community Benefit Society ([www.morerenewables.co.uk](http://www.morerenewables.co.uk)) as part of their commitment to supporting their local community.

**Impact in 2022:** The year started slowly for the service, as following the closure of the Green Homes Grant voucher scheme in 2021 the main grant opportunities for Lancashire residents were for low-income homes, which are primarily supported by our LEAP service.

However, this changed following an agreement last autumn with Lancaster and Morecambe College to work with them to set up 'pop up shops' for a few weeks offering energy advice - first in Morecambe, then in Lancaster. The college covered the cost of the shop but not the staffing time, so we reallocated Ask Rose funding to allow us to staff the shop.

This allowed us to support 104 local people with advice in 2022, covering all aspects of energy saving, insulation, heating and micro-renewables. This gives a total of **250** Lancashire residents supported by Ask Rose since 2020, all thanks to the investment by MORE Renewables.

**Plans for 2023:** we intend to seek additional funding to continue the service in 2023. We have plans to re-open the shop in Lancaster as a Sustainability Hub in early 2023, as we have a long-term offer from the landlord that will allow us to remain there rent-free. This will allow us to offer the Ask Rose service face-to-face on an ongoing basis.

Many thanks to our funder in 2022:

